MiScorecard Performance Summary Michigan Department of Business Unit: Green >=90% of target Gordon Wenk Yellow >= 75% - 90% of target <75% of target Reporting Period: May 2018 Red Date Approved 6/15/2018 Metric ID Metric Status Progress Target Current Previous Frequency Metric Definition ESD-01 Migrant Labor Housing Preparedness 90% 82% Quarterly Percentage of migrant camp owners prepared for full license recommendation at time of initial inspection for Yellow <u>.</u> 85% FY18 Q2 Qualified Forest Affidavit program acres in affidavits sent ESD-03 Privately owned forest lands managed under a forest Green **1**7 4.400 4,743 CY18 Q1 6.489 Quarterly PPPMD13 Good Agriculture Practices/Good Handling Practices -Green **!**\7 85% 89% 102% CY Annually Number of audits completed in current year divided by the number of audits conducted in previous year (keeping in mind significant weather and yield fluctuations). Standards Verification CY17 100% FY17 PPPMD21 Fruit and Vegetable Inspection Green 95% 100% FY Annually Number of inspections conducted divided by the number =PPPMD24 Pesticide Product Availability - Secs. 18 & 24(c) Green 99% 100% 100% FY Annually Number of special registrations processed within 30 days of submission divided by the total number of special Grain Dealer Audits - Compliance Number of risk-based annual grain audits and inventory control exams that were passed divided by the total PPPMD25 **!**7 70% 90% number of in-state licensed facilities. PPPMD27 Export Certification 95% 103% FY17 108% Number of certificates issued in current year divided by •7 FY Annually Green the number of certificates issued in previous year. AGD-03 Increase in Value Added Agriculture Business 32 26 Number of company visits Green <u>-</u> Monthly AGD-04 \$325,000,000 \$396,452,000 FY17 \$387,527,700 FY Annually Amount of new investment generated by companies Company Investment Green Percentage of match dollars leveraged on the grants with a required match. Target is a 100% match on the grants AGD-05 Grant Dollars Leveraged 100% 112% FY Annually Green <u>-</u> with a required match Measures the percentage of buying station and livestock market inspection compliance. AID's goal is to inspect one-half (20) of the buying stations and livestock markets every six months in order to assure compliance regarding licensing, fiscal surety, animal welfare, disease control, and disease traceability. AID-01 Buying Station and Market Compliance Green **1**7 100% 100% Jul-Dec 115% Twice a Year Weights and Measures Device Compliance 93% FY18 Q2 LAB-09 Yellov **1**7 95% 95% Quarterly The number of compliant devices divided by the total number of devices measured. The number of compliant fuel samples divided by the total number of fuel samples. LAB-08 Fuel Compliance 95% 98% Green 99% FY18 Q2 Quarterly Quarterly AID-02 Dealer and Trucker Compliance Green 10% 13% CY1 Q1 8% This measures the percentage of licensed livestock dealer <u>-</u> and trucker inspections completed. AID's goal is to inspect 10% of the licensed livestock dealers and truckers on a quarterly basis in order to provide oversight regarding licensing, fiscal surety, animal welfare, disease control, and disease traceability. 97% FY18 Q2 The number of routine compliant packages divided by the total number of routine packages measured. LAB-10 Routine Package Compliance € 90% 96% U.S. Census Bureau, American Fact Finder Data for Food Manufacturing annual ranking for Value Added. Currently ranked 17th (2016 data), and to get to 14th we would need to surpass \$7.5 billion (2016 data). The ultimate goal is to be in the top 10 by 2025. This measure has a 1-year reportino lan. AGD-07 Increase Value-Added Food Manufacturing \$7.5 B Efficient Effective Government Number of PA116 agreements in queue for processing "Number of PA116 agreements in queue for processing Previous months backlog + new requests received - requests recorded_" Number of PA116 agreements in 3,710 May ESD-08 PA116 Backlog Elimination Yellow •₩ < 2.800 3.925 Monthly queue for processing. The percent of agency employees identified as Champions in the PwC Employee Landscape Survey. (Next survey approximately scheduled for late 2018) 64% CY17 MDARD-Employee Landscape - Champions 61% CY Annually Department Wide FOIA Compliance Rate 97% The number of FOIA requests in compliance with statutory MDARD-100% Quarterly Yellow **1** 98% FY18 Q2 time-frames divided by the number of total FOIA requests PPPMD11 Pesticide Complaint Investigation Closures by Quarter Number of investigations closed within 90 days (or within the proper extension date) of the complaint being filed divided by the total number of complaints filed. This Red **1**2 90% 64% Quarterly FY18 Q1 is a 90-day lag. PA 84 of 2015 required reporting of number of inspections. Communication about performance is key to the department achieving outcomes and meeting goals. This MDARD-96% FY18 Q2 Employee Communication **'** measures the percentage of required documented biweekly conversations that occurred on time MDARD-Hot Wash Completion Rate 100% 100% Green 100% FY18 Q2 Quarterly The number of hot wash activities completed that meet the quality and timeliness expectations of the EM divided by the total number of hot washes conducted. MDARD. MDARD Spend Plan Status 100% 100% May 100% Monthly Measures the percent of spend plans completed by the divisions in accordance with the requirements of the Green MDARD CFO. The Manufactured Food Regulatory Program Standards (MFRPS) are a set of standards developed by the FDA, along with selected state program managers, that can be used by the states as a guide for continuous improvement FDD-04 MFRPS Implementation Compliance Green 100% 100% 90% CY Annually <u></u> for state food manufacturing evaluation programs. There are 10 manufactured standards while this metric

								measures the percentage of the standards that have been significantly to fully implemented.
FDD-17	Local Health Food Service Program Accreditation Compliance	Yellow		100%	94% May	No Activity	Monthly	Significant compliance with state standards indicates a quality program to assure safety of ready-to-eat foods. These minimum standards are a base-line and have been consistent for years so small fluctuations are significant. Calculation methodology is the number of individual elements achieved divided by the number of total elements possible times 100.
MDARD- 01	ICS Training Compliance	Red	<u>-</u>	95%	69% FY18 Q2	62%	Quarterly	Percentage of MDARD staff that have completed the required ICS training courses.
Food Safet	y, Human and Animal Health							
AID-05	Enhanced Wildlife Risk Mitigation Verified Farms	Red		100%	38% CY18 Q1	N/A	Quarterly	Measures the percentage of total number of Enhanced Wildlife Biosecurity Project farms that have completed the farm assessment.
PPPMD07	Pesticide Applicator Competence - Certification and Registration	Yellow	. ?	70%	59% FY17	61%	FY Annually	Number of exams with passing scores divided by the total number of exams taken
PPPMD15	Feed Sanitation - Compliance	Green	<u>.</u>	90%	94% FY18 Q2	97%	Quarterly	Number of firms passing their first annual inspection divided by the total number of firms inspected in the quarter.
PPPMD16	Medicated Feed - Compliance	Green	<u>-</u>	90%	93% FY18 Q2	50%	Quarterly	Number of firms passing their first annual inspection divided by the total number of firms inspected in the quarter.
FDD-01	Food Establishment Compliance (Initial Visit)	Yellow	. ₽	90%	86% May	87%	Monthly	Measures the monthly compliance rate regarding priority violations from chapters 2, 3, & 44 from the food code where routine food safety evaluations have been completed. Establishments include food retail stores.
FDD-05	Food Establishment Compliance (Follow-up)	Green	=	90%	92% May	92%	Monthly	Measures the rate of industry compliance by determining he percentage of priority and priority foundation violations corrected upon follow-up evaluations conducted by MDARD's food and dairy divisions.
FDD-02	Milk Safety Inspection Standards	Yellow	<u>.</u>	100%	95% FY18 Q2	87%	Quarterly	Measures the percent of audited milk safety inspections meeting with the national enforcement standards.
AID-08	Bovine TB Status	Green	=	100%	95% CY18 Q1	95%	Quarterly	Measures the percent of Michigan counties designated as bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs.
Environmental Sustainability								
ESD-06	MAEAP New Verifications	Green	<u>.</u>	50	55 May	32	Monthly	The number of new system verifications completed by fiscal month.
PPPMD01	Invasive Species Awareness	Green	<u>*</u>	120	547 FY17	207	FY Annually	The sum of the quantities of individual event hours multiplied by the number of audience members attending the individual events.
PPPMD10	Pesticide Use Surveillance – Compliance	Green	. ₽	< 60%	59% FY17	43%	FY Annually	Percentage of total IPM, golf course, road patrol, and complaint inspections resulting in enforcement action.
LAB-07	Fuel Compliance w/ RVP Requirements	Green	☆	95%	98% FY17	96%	FY Annually	The total number of compliant establishments divided by the total number of establishments. This metric was revised for the April 2017 scorecard to give the establishment compliance rate.